



# Experience Superior Performance with **TransLogic**<sup>®</sup> Pneumatic Tube Systems

In 1953, Swisslog Healthcare installed the first ever pneumatic tube system in a hospital. More than 60 years later, we are proud to be the top choice for North American health systems. From full-service system design to lifetime customer support, we are committed to being easy to do business with—so you can focus on what matters most.

[swisslog-healthcare.com/translogic](http://swisslog-healthcare.com/translogic)

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# Reliability, Performance & Exceptional Support



**95% of hospital Facilities Managers recommend TransLogic Pneumatic Tube Systems.**

More than 2,300 North American hospitals select TransLogic Pneumatic Tube Systems for high-performance, reliability and superior service and support.

«Swisslog Healthcare technical support, training, and overall responsiveness surpass all competitors.»

— James McIntyre, Facility Manager, Children's Hospital of Michigan

«The benefits I see as a Swisslog Healthcare customer include a quality system, top notch field/tech support & sales team, and reliability – all from a respectable company.»

— Steve Strawmyer, Director of Plant Operations & Facilities, Witham Memorial Hospital

«The benefits of a TransLogic Pneumatic Tube System are reliability, dependability, and performance.»

— Steve Hoskins, Director of Facilities, Appalachian Regional Healthcare

## Superior Service & Support

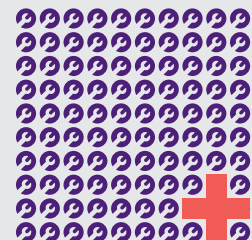
More than 100 years ago, Swisslog Healthcare got its start as a service organization for pneumatic tube systems. Today, more than 3,000 hospitals worldwide benefit from 24/7 support from our Customer Care Center and field service organization.



**96% of Facilities Directors rate Swisslog Healthcare field technician support as “Excellent” or “Best in the Market”**



**82% of Swisslog Healthcare clients report issue resolution over the phone in less than an hour or sooner**



**100+ field service technicians make up the industry's largest service organization**

Source: Third-party research conducted by TechValidate via online survey of Swisslog Healthcare Pneumatic Tube System Clients, April 2017



# Unmatched Innovation

With 25 active PTS-related patents, Swisslog Healthcare invests heavily in research and development to deliver unmatched innovation. New developments in automated chain-of-custody tracking enable Swisslog Healthcare clients to manage the increasingly complex regulatory landscape.

## Clinically Driven Design

Pneumatic tube systems do more than avoid manual deliveries—they ensure life-saving medications arrive when patients need them most. Unlike other PTS companies, only Swisslog Healthcare connects the entire hospital supply chain, including medication management, automated transport and supply distribution.

**«A patient with extremely high blood pressure was tubed a stat dose of medication. Thanks to our TransLogic Pneumatic Tube System, this prevented the patient from going into a stroke or heart failure.»**

— Pharmacy Technician, Veterans Affairs Hospital

**«During a rapid response when a patient was having a heart attack, we sent their medications through the TransLogic Pneumatic Tube System. Because it got to the floor really fast, the patient survived.»**

— Mau Martinez, Pharmacy Technician, Cottage Health System



**86% of inpatient hospital pharmacies are interested in medication delivery tracking that extends beyond the pneumatic tube system to include manual deliveries.**

Only Swisslog Healthcare delivers **complete chain-of-custody**, combining technology and workflow to **track materials throughout the hospital**. The TransLogic PTS communicates directly to Delivery Manager Software through RFID technology, instantly updating the status of any medication order.

Source: Third-party research conducted by TechValidate via online survey of Swisslog Healthcare Pneumatic Tube System Clients, April 2017





## About us

Swisslog Healthcare is the leading supplier of automation solutions and workflow consulting for material transport, medication management and warehouse distribution in healthcare facilities. Swisslog Healthcare has installed facility-wide automated material transport and pharmacy automation systems in more than 3,000 hospitals worldwide, including more than 2,200 in North America.

Denver-based Swisslog Healthcare offers material transport consulting, total system design, manufacturing, installation and customer support—providing comprehensive solutions for lean workflow and operations that enhance information access, patient safety and cost efficiency.

### CONTACT

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